

Impact of digitalisation on traceability, quality management

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EHEDG World Congress 2022 - Munich, Germany

Optimizing of processes with digitalisation

- Up-stream and downstream traceability
- Integration of laboratory data
- Web-based application for mobile data capture of raw materials
- Planning of machine allocation and utilization cleaning times
- Route optimization with documentation of cooling temperature



"Industry 4.0": ERP software as a plattform for digitalization



Computer

- In your pocket & in your hand (smartphone, handhelds)
- On the table (laptop / PC)
- In the cabinet (server)
- In the building (data center)
- With special equipment (suitable for damp environment)
- For special control systems

Software

- For all business areas
- At any time
- Stationary or mobile
- Integration possible with all points and stages of the value chain
- For all organizational tasks, today and tomorrow

Business consulting

- Comprehensive in time & purpose
- Always up-to-date
- Competent and optimal in all details
- Continuously economic

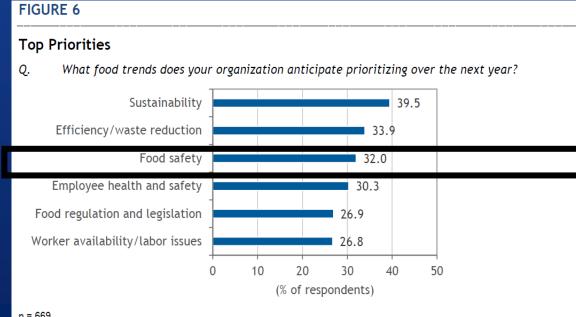


White Paper

Global Food and Beverage Industry Trends and Strategic Insights, 2022

Reid Paquin
September 2022

Simon Ellis



n = 669

Source: IDC's Food and Beverage Industry Survey, June 2022



DX Initiatives Are Delivering Results

What areas of the business do you expect or have you seen KPI improvements from digital Q. transformation initiatives?

Production (OEE, throughput, CIP, etc.)		53.5	23.9	14.5	
Logistics efficiency (shipping, accuracy, costs)		52.6	25.0	16.7	
Supply chain operations (demand forecasting, supply shortages)	-	51.5	23.5	17.3	
Quality/food safety (waste, quality holds, recalls)		50.9	24.1	17.1	
Inventory/warehousing (turns/efficiency)		50.9	28.3	15.3	
Sales/customer service on-time in-full (OTIF)		50.2	25.3	16.4	
eCommerce/direct to consumer (revenue per channel, cost to serve)		49.8	24.2	16.2	
Procurement (efficiency, reliability)		46.8	24.8	18.8	
Maintenance/equipment utilization (unscheduled downtime, MTTF, MTBR)		45.0	28.9	17.1	
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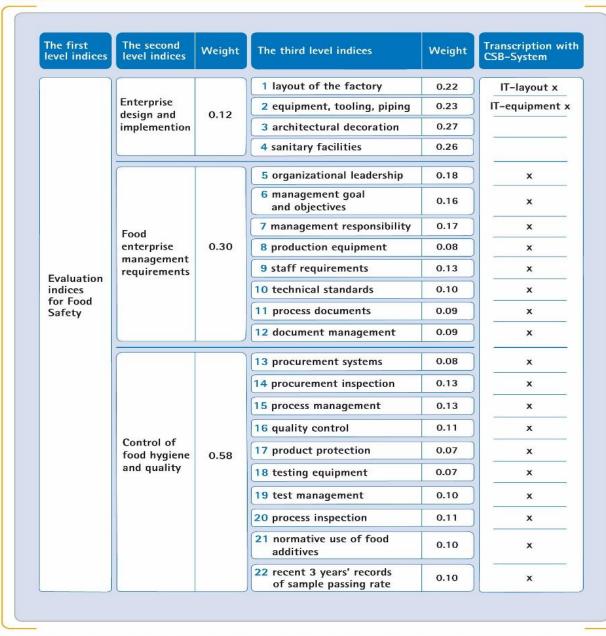
Have seen improvements and expect to see more Have seen improvements, but don't expect more Have not seen improvements, but expect to

n = 669

Source: IDC's Food and Beverage Industry Survey, June 2022

Digitalization is the plattform for traceability and quality management to implement food safety for the consumers

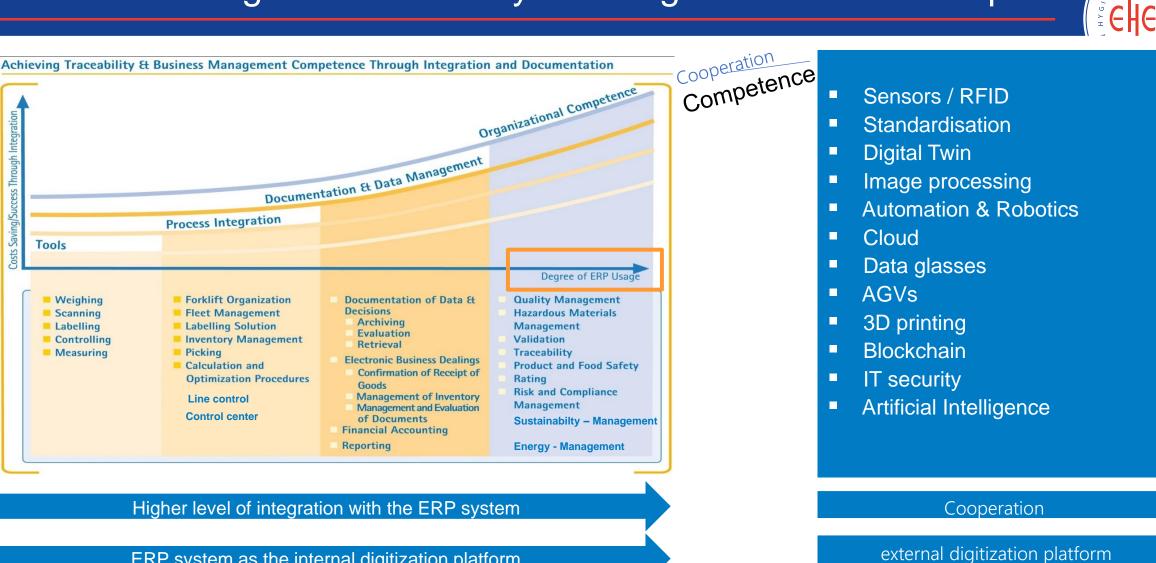
Study on Evaluation Index Model of Food Safety





Source: Qin, Xiao Qun: Study on Evaluation Index Model and Hierarchical Management of Food Safety, IAMA-Congress, Budapest 2009

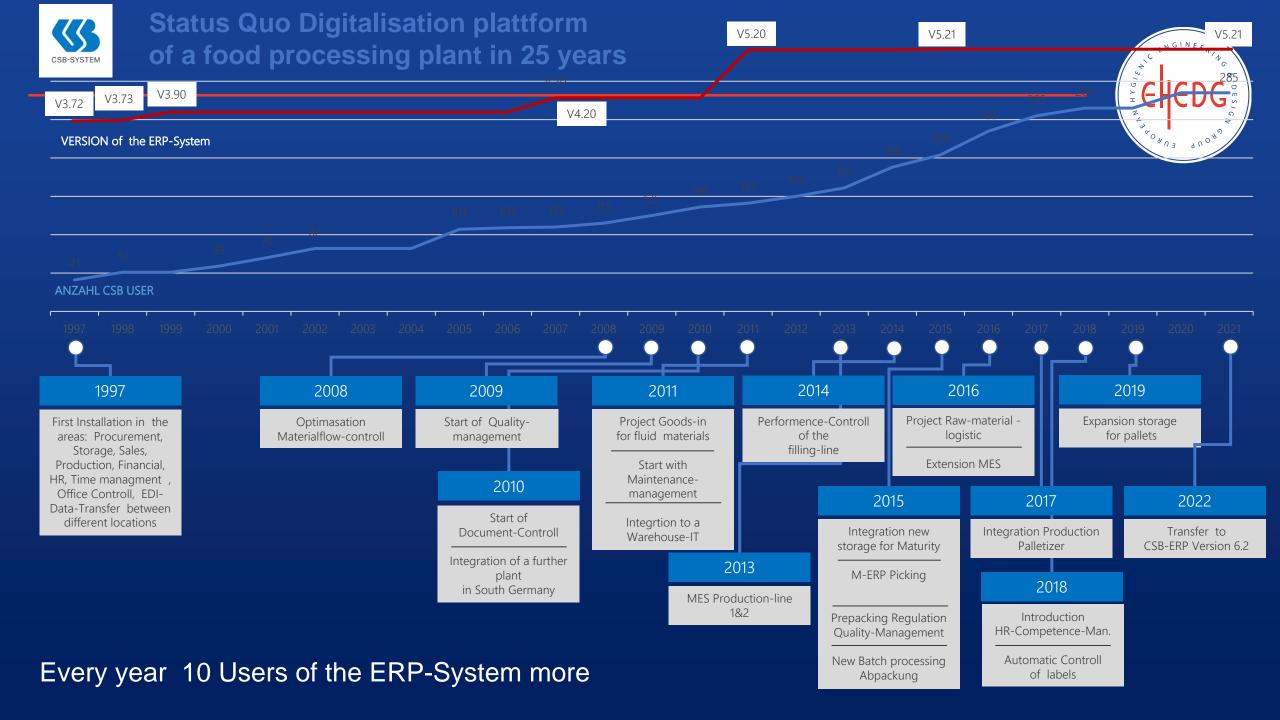
From ERP usage to the Industry 4.0 / Digitalisation Roadmap



ERP system as the internal digitization platform

ess Thr

Artificial Intelligence – AI – integration of information from different platforms



Digitalization and organization of traceability with GS1-Standards including the integration of the consumers







High-quality products require permanent control through cross-functional quality management.



The CSB Quality management and lab information system captures, evaluates and analyzes all quality-related data from all areas of your enterprise online in a single cross-functional system

All quality-related data are directly captured, evaluated and analyzed online in the process and automated.



All inspection specifications are directly available within the process in the operative areas, goods receiving, internal goods movements, production as well as shipping.

The CSB Quality management and lab information system offers the following functions.

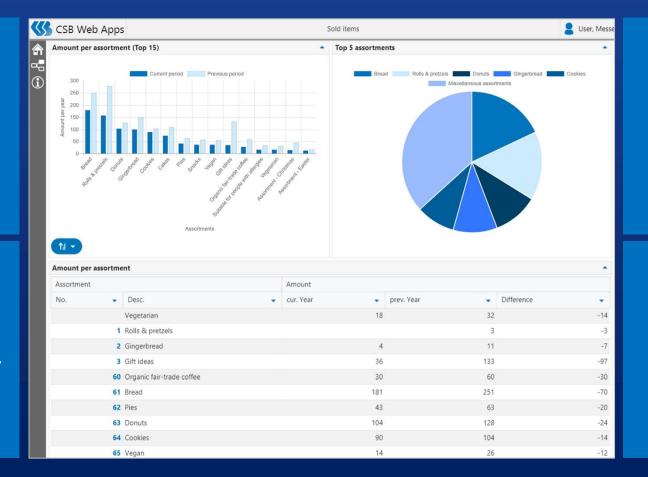


Test planning	Test execution	Test measures	Data analysis
 Skip-Lot planning Generation of test orders Administration of measuring and test equipment Long-term tests Hygiene and cleaning schedules Employee tests Statistical quality controls Test and conducting of audits Administration of test specifications (limit value tables) 	 Receiving, internal goods movement, production, shipping, lab Mobile Web Interface CCM & CIM applications Interfaces to external analysis devices (external data exchange) Interfaces to external labs (EDI 	 Automatic determination for individual test instructions, spot checks and test orders Notification in a work list Automatic notification Automatic inventory status Further posting of blocked items not possible SQC (Statistic quality control), control cards Automatic printing (block labels, logs etc.) 	 Evaluations, dashboards Statistical analyses Fully integrated notification in real time Online monitoring Access to QM data from other areas 'batch and lot based' or SSCC based (purchasing, inventory, production, sales)

With the CSB Web Apps, operational key figures are permanently available – anytime and everywhere.

Always be up-to-date on where your company stands

Immediately see whether the chosen strategy leads to your goals



Obtain transparency of your value chain

Systematically increase the productivity of your company

Traceability & quality management in vegetable manufacturing

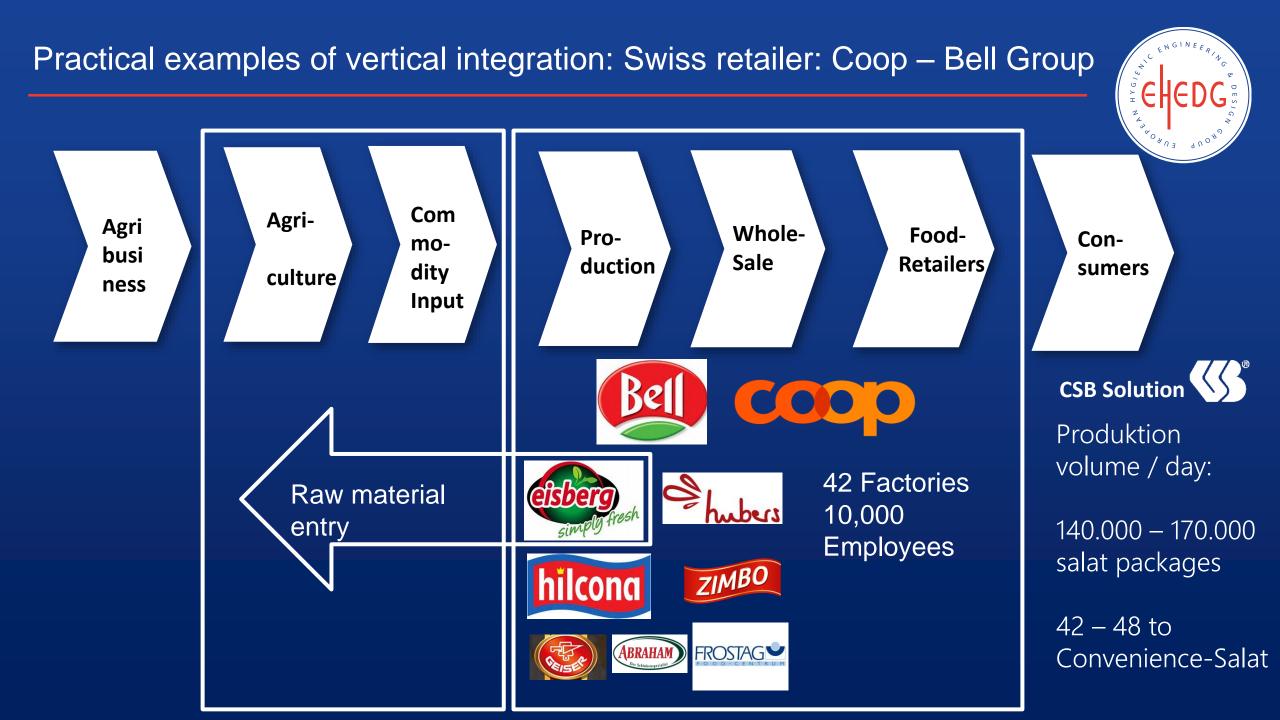
- Eisberg Schwitzerland
- Eisberg Company Group leader in Centrale and East-Europe in Production of salats
- 50 Years old
- Locations in Switzerland, Italy, Poland, Hungary, Romania and Spain













Cultivation data entry via web – backward integration





B-Syster

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Eisterssalat Usterssalat

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Goods shipping

Spot checks

Goods receiving

Raw materials posting

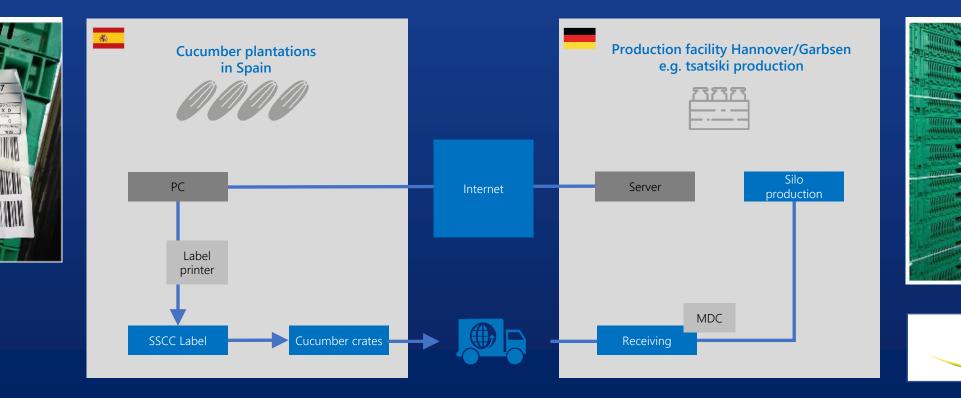
Production Semi-finished products

Packaging Finishing



Raw material entry

Vertical integration in practice: Production for Zaziki-Production from Apostels





Digitalization / Industry 4.0 enforces the vertical integration

APOSTELS am besten griechisch



Impressions from the EISBERG Factory





Systematic traceability in the food sector

Area	Organizational requirements for identifying	Implementation
Company	Trading partners	 GS1 GLN, GS1 EAN, GS1 GTIN External lot numbers Address-master data
Product	Batches with the Batch Information System	 Internal and external lot numbers for identification of items GS1 EAN/GS1 Data-Bar, EPC package NVE/SSCC carriers NVE/SSCC
Material/recipe	 Material/recipe components allergen code genetically modified foods nutritional value code QUID-requirements 	 Entry of materials/recipes lot number of the respective material-/recipe component integration of information from BLS (Federal Food Code)
Process	 Quality and environmental management data Product Carbon Footprint Corporate Carbon Footprint green IT water footprint 	 Integration and data management of quality management information ISO 9000ff IFS, BRC, SQF ISO 14040ff (ecobalance methodology)
Efficiency	Operational success factors	Operational evaluations



Management of the sustainability data's with the traceability tools

The core of the data-management with ERP: Recipes

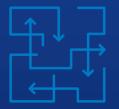
Convergent and Divergent	Traceability	Production Planing	Labeling und Identification of Products	
structure for Supply and demand planning			Inventory Control	
Quality		CSB - ERP	Allergenes, Ingrediens a Nutrition values	and
Management Recipe Optimization		Recipe Management	Costprice calculation	Recipe- optimization for meat products Dr. PeterSchimitzek Phd - Aachen 1981
			Material Requirement Planing	32. 211LL_UNICTION! 4. 4.5.07 4.5.07 5.07 4.5.07 5.07 4.5.07 5.07 37. 200.04 38. 200.04 39. 200.04 39. 200.04 30. 200.04 30. 200.04 30. 200.04 30. 200.04 30. 200.04 30. 200.04 30. 200.04 30.4 200.04 30.4 200.04 30.4 200.04 30.4 200.04 30.4 200.04 30.4 200.04 30.4 200.04 30.4 200.04 30.4 200.04 30.4 200.04 30.4 200.04 30.4 200.04 30.4 200.04 30.4 200.04 30.4 200.04 30.4
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Example: Product tracability with product specifications:

All information set up in different modules can be made available centrally, also for printing







Errors have a price A huge amount of data from many different departments.

Continuing changes of item data



All information at the press of a button - it is crucial to have current data and ONE database.

The Product Specification Cockpit: an overview of all item data



- Selection of the finished product
- Language and address reference
- Preview of the specification

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	Version hist	ory	Time		Product	ent			



Page 1

Product description: Fruity apple enjoyment refined with a hint of cinnamor

A juicy apple bar that tastes naturally fresh and tasty and has been refined with a hint of cinnamon. Perfect for a snack at work, at school or during leisure time Individually packed, the fruit bar fits in any bag and is therefore ideal for on the go. If you like apple strudel, you won't be able to get enough of this slice.



Ingredients declaration:

Item pass:

Dried apple (40%), marzipan (almonds, sugar, glucose syrup, humectant: sorbitol), sultanas, hazelnut, wafers (potato wheat flour, vegetable oil) cinnamon (1%)).

Allergens contained

Almonds Hazelnut Wheat flour

Instruction for use: Store cool and dry

Sensor technology

Appearance: Yellow brown fruit mass with a fruit stump between oblates Taste: Fruity, of apple and marzipan, with a slight hint of cinnamon Fruity, of apple, marzipan and cinnamon Aroma:

Soft but firm to the bite, fine fruit pieces Texture:

Nutritional values:

	100,0 g	% GDA	per portion a 30,00 gr.	%
Energy	1583.0 kj	18.8	475.0 kj	5,7
Energy	376.0 kcal	18.8	113.0 kcal	5,6
Fat	10.0 g	14.4	3.0 g	4,3
of which saturated fatty acid	1.0 g	4.9	0.3 g	1,5
Carbohydrates	64.0 g	24.5	19.0 g	7.4
of which sugar	64.0 g	70.9	19.0 g	21.3
dietary fibres	7.2 g	0.0	2.2 g	0.0
Protein	3.9 g	7.8	1.2 g	2.3
Salt	0.0 g	0.6	0.0 g	0.2

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Item Label Data – printing of ingredients lists

 Maintenance of Labelspecific data

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2 Text blocks				3	Procurement
				4	Spec. Procurement
				5	Production
				6	Inventory

6

Bill of material and recipes as a basis for nutritional values



- Entry of raw materials including quantities
- TraceabilityCosting

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Ingredients – automatic or manual calculation



Every raw material is linked with ingredients From the bill of materials, nutritional values and any included allergens are determined

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 930001 Antioxidants 930002 Raising agents 		& Nutritional values										
as 930002 Raising agents & 930003 Emulgator		& Nutri-Score										
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🞄 930008 Geling agent		& Firming agent										
🞄 930009 Flavor enhance	r ,	& Humectant										
🎄 930010 Complexing age	ent ,	& Filler										
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Ingredients – automatic or manual calculation



Every raw material is linked with ingredients From the bill of material, nutritional values and any included allergens are determined

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Matchcodes – secure management of links



 Administration of matchcodes per item/address/unit

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Cost Unit Accounting – calculation of Bill of material

Bill of material

Component control

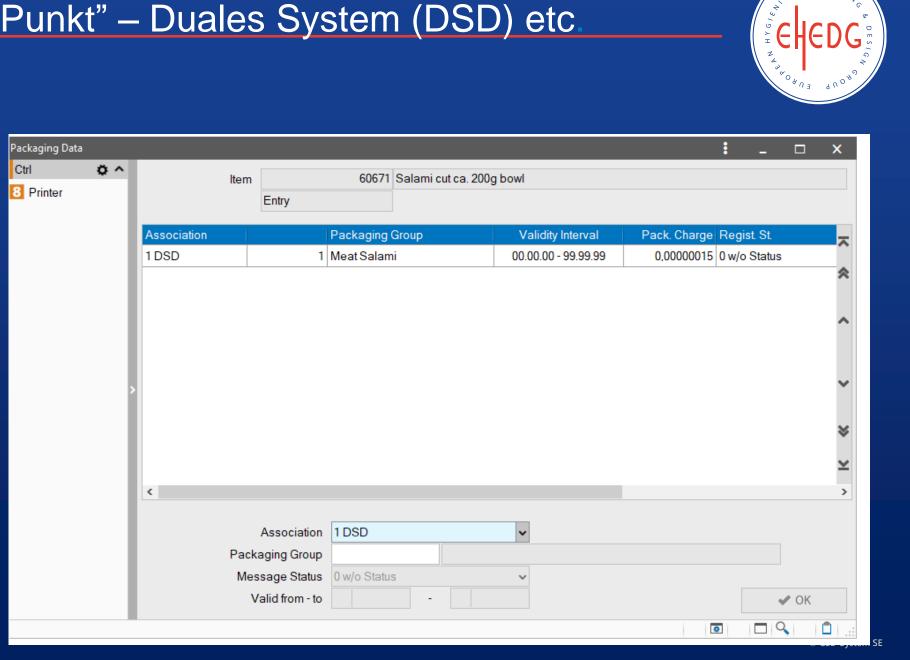
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Quality Management – overview of all allocated test plans



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 Allocation of the packaging group

 Additional: Information for reduction packaging material

Maintenance of packaging data for recycling in example: "Grüner Punkt" – Duales System (DSD) etc.

Data Cockpit: Versioning – dependable history of data

Entry of specification versions
Changes are highlighted in the preview

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Examples

 Definition of the product specification (individual datasheet)

- Which evaluations should be included in the product passport?
- Merging of the previously mentioned data

Text shift Language Settings Rights Update Xtl Layout Selection Printer Selection Printer Selection Item List Ingredients calculation 90002 Nähwertberechnung															
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Example

CSB Branch Bread & Bakery

Item pass: 106 Apple and cinnamon fruit bar 30g

Page 1



Product description:

Fruity apple enjoyment refined with a hint of cinnamon A juicy apple bar that tastes naturally fresh and tasty and has been refined with a hint of cinnamon. Perfect for a snack at work, at school or during leisure time. Individually packed, the fruit bar fits in any bag and is therefore ideal for on the go. If you like apple strudel, you won't be able to get enough of this slice.



Ingredients declaration:

Dried apple (40%), marzipan (almonds, sugar, glucose syrup, humectant: sorbitol), sultanas, hazelnut, wafers (potato, wheat flour, vegetable oil) cinnamon (1%)).

Allergens contained:

Almonds Hazelnut Wheat flour

Instruction for use:

Store cool and dry

Sensor technology:

 Appearance:
 Yellow brown fruit mass with a fruit stump between oblates

 Taste:
 Fruity, of apple and marzipan, with a slight hint of cinnamon.

 Aroma:
 Fruity, of apple, marzipan and cinnamon

 Texture:
 Soft but firm to the bite, fine fruit pieces

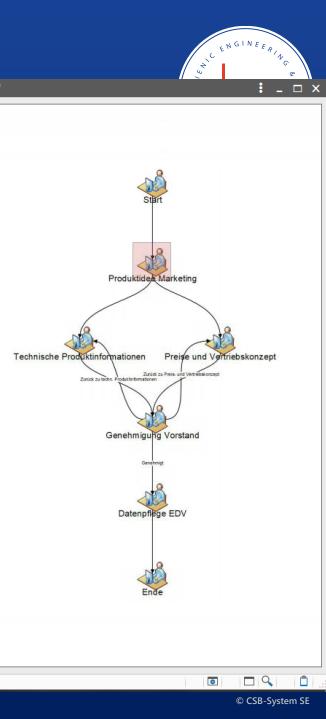
Nutritional values:

	100,0 g	% GDA	per portion a 30,00 gr.	%
Energy	1583.0 kj	18.8	475.0 kj	5,7
Energy	376.0 kcal	18.8	113.0 kcal	5,6
Fat	10.0 g	14.4	3.0 g	4,3
of which saturated fatty acid	1.0 g	4.9	0.3 g	1,5
Carbohydrates	64.0 g	24.5	19.0 g	7.4
of which sugar	64.0 g	70.9	19.0 g	21.3
dietary fibres	7.2 g	0.0	2.2 g	0.0
Protein	3.9 g	7.8	1.2 g	2.3
Salt	0.0 g	0.6	0.0 g	0.2

Steering & controle of product development

Workflow for data collection and releaseDevelopment and test calculation

Development/Test	Calculati	on																:	- 🗆	×
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5 Delete	_	✓ ♣ 60671/1-Sa	alami cut ca. 200g bowl	•	BOM	Descriptio	on			Com	nponent Q		Total Qty		Batch Size					
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8 Print			0 / 1 - Salami filled	6	59671	Salami m	ature / Shell :	slicer			240,000	KG	240,000	KG	240,000	KG				~
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4 Procedure	- 1		🍘 300 - Weigh meat	¢				eat of the Belly				0.000	KG		2,55	2,55				
5 Ing. Conf.	- 1		950 - Floor scale	¢	-		Water			-		0.000	L		0.05	0,05	5 0.05			
-	- 1		% 5510 - ProductionI loss ab	6			Weigh mea	t j	18.00		18.00	18.0		-						~
6 Nutr. val.		× 6	57673 / 1 - Spice Mix Sala	1	-		Floor scale		30,00		30.00	30,0		00						
Ctrl	^		90160 - Rotblock Turb		6		ProductionI	loss abs.		0.0000	2,3000	1	0							
2 MasterData	- 1		90051 - Superba 90162 - Garlic Extra			Spice Mix			,				3,800		3,800		r			
3 Item Images	>		301 - Weigh spices	: 6			Rotblock Tu	ırbo				1.400	KG		0.00	0.00				
4 Item Informat	ion		955 - Table scale	¢	-		Superba					1,000	KG		1,00	1,00				
		6	90002 - Nitrite curing salt	6			Garlic Extra	, r		•		1.400	KG		2,00	2,00	2.00			
5 Test spec.	- 1	6	15001 - Pork -Leanmeat I				Weigh spice		18,00	-	18,00	18,0								
7 Layout	- 1	6	200 - Cutter specialist	3			Table scale		30.00		30,00	30,0								~
8 Select Printe	r		300 - Weigh meat	6	-		Nitrite curing				8	8,500	KG		0,25	0,26				
		<	1000 - Cutter 1	6		15001	Pork -Leann	neatl					KG		3,85	3,85	5 3.90			



Ablauf

Web App Supplier portal to enter product specifications.

SCSB Workflow App		Hoofdmenu	^{μο} οψη3 δηθθ
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Enter Specs			- <u> </u>
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ltem no.			Deutsch
Ingredients 1	Ingredients 1		British english
Ingredients 2	Ingredients 2	•	US english
Ingredients 3	Ingredients 3	•	Nederlands
Allergens 1	Allergens 1	•	
Allergens 2	Allergens 2		Français
Allergens 3	Allergens 3		Italiano
Allergens 4	Allergens 4		Español
Nutricial Value 1	Nutricial Value 1		Rусский
Nutricial Value 2	Nutricial Value 2		Polski
Nutricial Value 3	Nutricial Value 3		
GTIN Nummer	GTIN Nummer		Norsk
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Contanct person	Contanct person		Dansk
Job title	Job title		

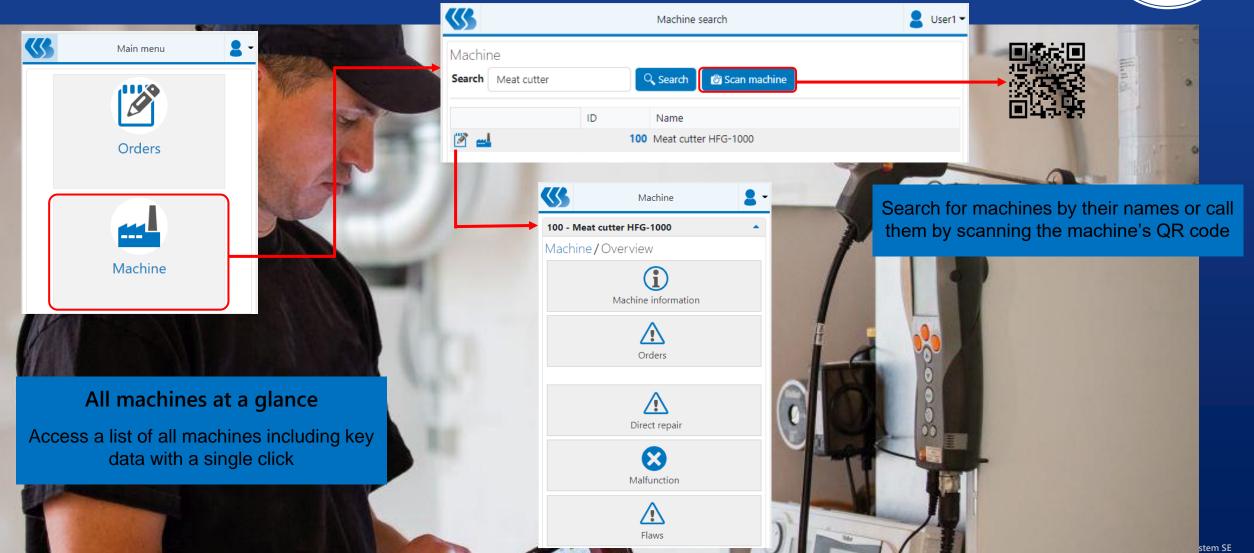


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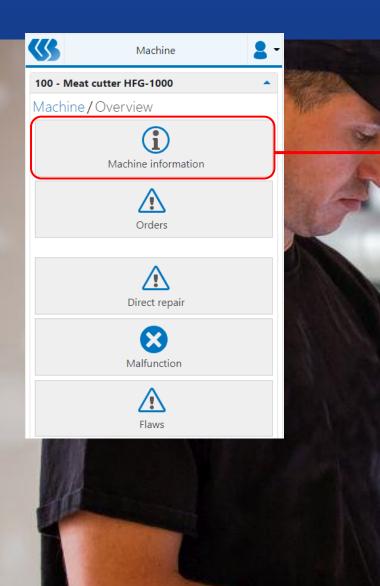
HYG/ENC

Maintenance Control:

All required details can easily & immediately be retrieved, any time



All required details can easily & immediately be retrieved, any time



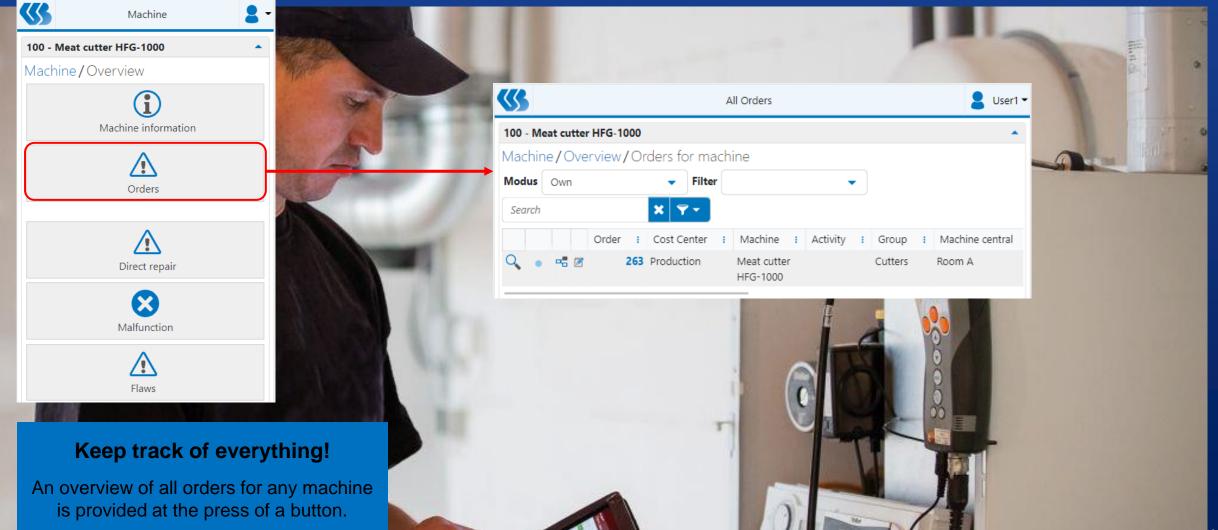
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00 - 1	Meat cutter HFG-1000	-
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Guarai	ntee period 1	
30.06.2	2027	
Opera	ting hours	
260		
/lachi	ne Description	
Docu	iments	

All **machine details** can be called additionally, you can attach optional documents

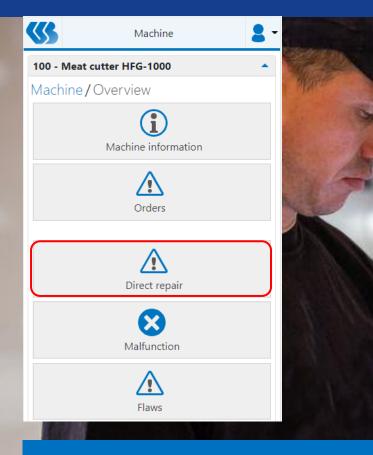


Fast and flexible order processing at machine level





In example a problem in the plant: Direct repair at the machine handling including management of all informations

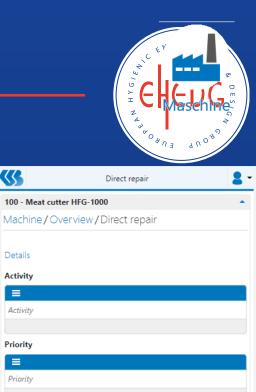


Time saved through direct repairs

Selection options in drop-down lists allow efficiency-enhancing direct repairs

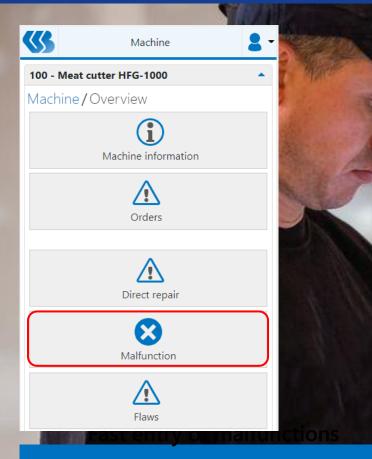
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	100 - M	eat cutter H	IFG-1000	
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1	Details			
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	P	502	Check oil level	
	<u>R</u>	503	Oil refill	
	<u>R</u>	504	External maintenance	
۰	<u>R</u>	505	Change filter	
	P	506	Repair	
	R	99000	*** T�tigkeiten Rezepturen ***	
)	P	99001	Lohnkosten Hilfsarbeiter	
	R	99002	Lohnkosten Facharbeiter	
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Details Activity = Activity Priority Priority Maintenance reason Maintenance reasor Failure reason = Maintenance Inspection Repair Malfunction Legal inspection/MOI Fan belt broken Oil low Fuse blown Chain torn Hinges iced Third-party responsibility Impact of foreign body Maloperation Impurity Debris Icina

Entry and elimination of malfunctions including reporting

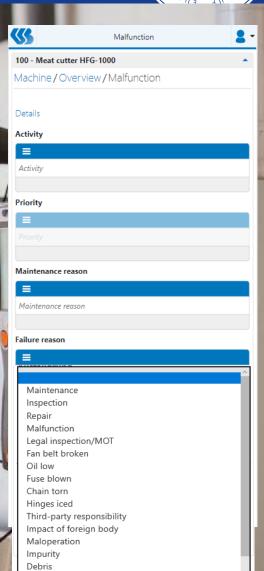


(Need for action with high priority)

Selection options in drop-down lists allow fast registration and elimination of malfunctions

<u> </u>		Malfunction
100 - Me	eat cutter H	IFG-1000
Machir	e/Over	view/Malfunction
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R	500	*** MRO Activities
R	501	Visual inspection
<u>R</u>	502	Check oil level
R	503	Oil refill
R	504	External maintenance
R	505	Change filter
R	506	Repair
R	99000	*** T�tigkeiten Rezepturen ***
<u>R</u>	99001	Lohnkosten Hilfsarbeiter
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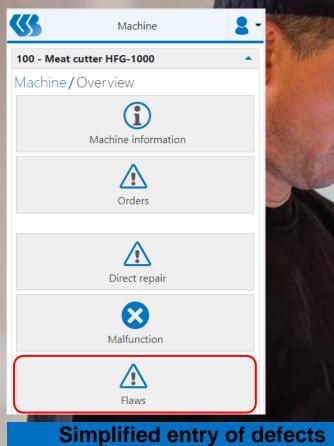


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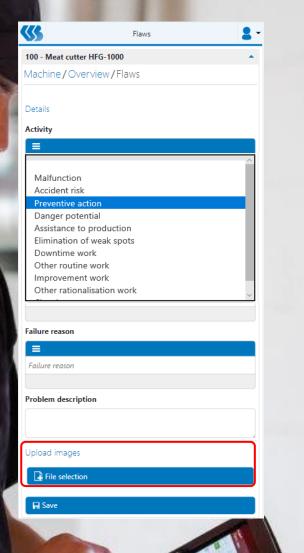
Entry and management of defects including reporting



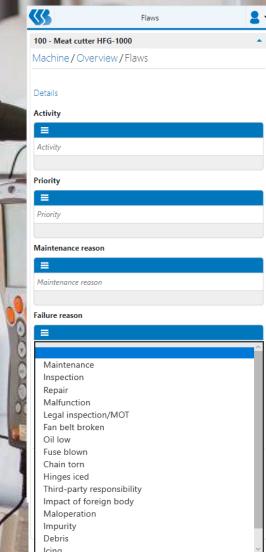


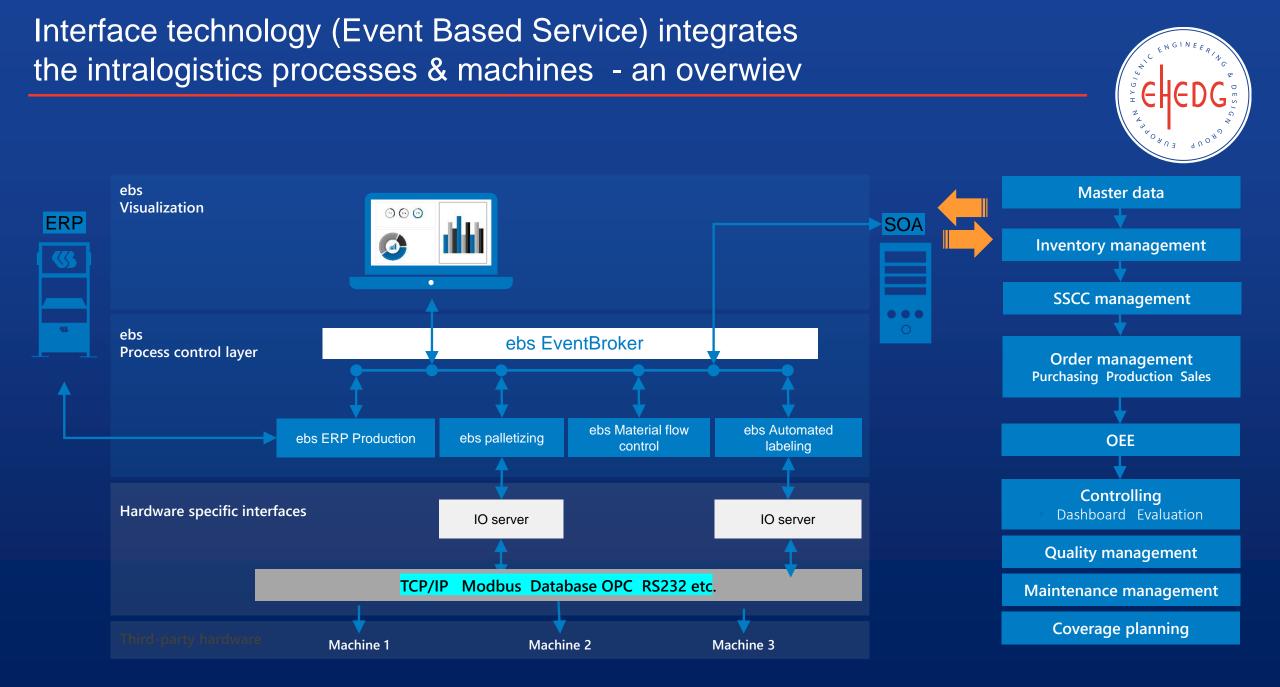
(Need for action with low priority)

Selection options in drop-down lists allow fast entry and processing of defects



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Machine / Over	view/Flaws		Ma
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CSB-Route Management offers various functionalities for efficient route planning and sustained cost reduction.

Route planning & optimization

taking into account customer, time and vehicle constraints

Navigation of the driver & visualization of the route

Entry of returns and empties on an MDC device





Recording

of route data, e. g. driven distance, refrigeration temperature, opening of loading doors





Full integration of all corporate units into one cross-functional quality management system



Consideration of all national and international norms, directives, standards and laws



Increase process and product quality



Data management for environmental labels



Integrated provision of required descriptions of your business processes

Advantages of ERP-System based on Quality Management and traceability solutions – the impact of digitalization.





Organization of a high compliance level



Reducing the risks for recalls



Plattform to integrate machine data's for more requirements from legislation and certification



Plattform for company internal & external connectivity



'You know your company, so take control of your company, which you can develop your company"

Impact of digitalisation on traceability, quality management

Thank you very much for your attention !

For questions:

Dr. Klemens van Betteray Vice President



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